

LEADERSHIP THE RIGHT WAY

US 242824 / NQF Level 4 / 12 Credits

AIM

This course provides insights into current research on the positive impact of strong leadership for creating more productive and healthy teams. Through interactive exploration of leadership, delegates will gain the knowledge and skills to influence others to accomplish objectives and direct your organisation for better results.

OBJECTIVES

- Understand the difference between leadership and management
- Identify the qualities of strong leadership and how it maximises your company's competitive advantage
- Examine theories of leadership and their applicability in varying situations
- Explore the importance of accountability and responsibility of a leader and the team
- Discover the function of cognitive empathy as an asset in leadership
- Explore the effect of autocratic management on the team and their performance
- Develop a goal orientated attitude
- Develop assertive communication as a means for maintaining a positive work environment
- Explore the empowerment role of leadership through coaching and mentoring
- Understand the benefit of creativity and innovation for high functioning teams

OUTCOMES

- Recognition of the leader's role in empowering, motivating and inspiring the team
- Able to utilise appropriate styles of leadership to create positive results in varying situations
- Able to coach and mentor team members, providing support, encouragement and recognition
- Improved team productivity, communication and accountability
- Able to recognise and utilise the strengths of each individual in the team, including yourself
- Improved communication and cooperation for a creative and innovative environment
- Create a healthy, high performing, committed team by leading with confidence, integrity and transparency

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Three Day Course
8:30am – 4:00pm

Refreshments and a light, finger lunch will be served at our public course
sales@kznbtc.co.za or (031) 267 1229 for bookings and further information

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Module 1: Explain the concept of leadership	Module 2: Differentiate between the concepts of leadership and management
<ul style="list-style-type: none">• Identify and explain various definitions of leadership with examples• Explain the roles and qualities of a leader using examples	<ul style="list-style-type: none">• Differentiate the concepts of leadership and management using examples• Explain the circumstances when a team leader manages and leads with examples from the work context

Module 3: Apply leadership techniques to individuals and teams within the work context	Module 4: Evaluate the impact of the leadership techniques applied
<ul style="list-style-type: none">• Identify various theories of leadership according to theory and practice• Diagnose the leadership approach of the team according to individual needs and organisational requirements• Implement leadership techniques in order to improve group dynamics and achieve objectives	<ul style="list-style-type: none">• Measure the impact of leadership techniques against organisational requirements• Evaluate the effectiveness of the techniques against theory and practice• Take corrective actions, where appropriate, to improve the effectiveness of the individual or team

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